

QUALITY AND ENVIROMENTAL PROTECTION POLICY

The quality and environmental protection policy of APIN SUSTAVI d.o.o., which provides installation and maintenance services for fire protection systems, quality and environmental protection goals must be ensured for the company's competitiveness on the domestic and foreign markets.

We will realize the above through:

- defining the organization, responsibility and division of work
- constant training, which ensures the expertise and competence of employees
- fast and accurate realization of every request of our customer, legal requirements and interested parties
- personal commitment, teamwork, awareness of environmental protection and responsibility at work
- compliance with legal and other requirements

In this way, we will ensure:

- monitoring and improving the quality of services and environmental protection
- customer satisfaction, interested parties and suppliers
- satisfaction of management, owners and employees through an even and stable business and profit realization
- employee motivation and their appropriate rewarding

This policy will be periodically reviewed for its adequacy

Director

APIN SUSTAVI d.o.o.

Nenad Semenov

Zagreb, 12.10.2011.

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